

What you need to know about the visual aids loaned to you

The Régie de l'assurance maladie du Québec has created this Guide to inform you of your obligations regarding the use of visual aids and accessories loaned to you for your various daily activities.

General information

You are responsible for the visual aids and accessories issued to you today. They are loaned to you by your rehabilitation centre and may not be sold, rented out, given away or modified.

If these devices or accessories are lost, stolen or broken, you will have to pay the replacement costs. We therefore suggest that you check whether your insurance covers these risks.

If you cease to use the visual aids or accessories loaned to you or if you leave Québec, you must return them to your rehabilitation centre.

Computer aids

It is important to know that you are not allowed to copy or update adaptive or commercial software on loan to you from your rehabilitation centre.

Please obtain authorization from the centre before installing any new software. This prevents the loaned computer from malfunctioning or needing to be repaired, which would deprive you of the aid you need. Even on your own computer, you should also check with your centre before installing any new software. You need to make sure that it is compatible with the software you have on loan.

Moreover, it is essential that you install antivirus software on the computer you are using, if it does not already have one, and update it regularly, according to the supplier's recommendations. You must also be careful when downloading software or files from the Internet. The same is true when saving files on storage devices, that can transfer data from one computer to another, such as USB memory keys.

In the event that modifications or repairs are made, your rehabilitation centre reserves the right to verify any and all software or hardware in your computer.

The contract you sign confirms that the rehabilitation centre has advised you of your obligations and responsibilities, and that the aids and accessories loaned to meet your needs remain the property of the rehabilitation centre.

For further information, feel free to contact your rehabilitation centre. The staff there will be happy to answer your questions.

Your contract

Undertaking by the insured person

I, _____, acknowledge having taken
Your name
delivery of the visual aids and, if applicable, the components and additions.

I have read the information contained in this Guide, including the information concerning my responsibilities, as well as the details regarding the maintenance and return of the visual aids and accessories loaned.

The name of the insured person appears in block letters				
Signature of the insured person, or their representative	Date	Year	Month	Day

Visual aids or accessories on loan (list them)
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Name of the institution providing the visual aid	File number of the insured person
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Should I cease to use the visual aids, I undertake to return them to an institution that has signed a government-authorized agreement with the Régie de l'assurance maladie du Québec, as provided for in section 3 of the *Regulation respecting visual aids insured under the Health Insurance Act*.

List of accredited facilities specializing in the rehabilitation of persons with a visual impairment

► 01 – Bas-Saint-Laurent

- Centre intégré de santé et de services sociaux du Bas-Saint-Laurent
Mont-Joli: 418 775-7261

► 02 – Saguenay–Lac-Saint-Jean

- Centre de santé et de services sociaux de Jonquière (déficience visuelle)
Jonquière: 418 695-7770

► 03 – Capitale-Nationale

- Centre intégré universitaire de santé et de services sociaux de la Capitale-Nationale
Québec: 418 529-9141

► 04 – Mauricie

- Centre intégré universitaire de santé et de services sociaux de la Mauricie-et-du-Centre-du-Québec
Trois-Rivières: 819 378-4083

► 05 – Estrie

- Centre intégré universitaire de santé et de services sociaux de l'Estrie – Centre hospitalier universitaire de Sherbrooke – Centre de réadaptation de l'Estrie
Sherbrooke: 819 346-8411

► 06 – Montréal

- Institut Nazareth et Louis-Braille – Point de service au 3744, rue Jean-Brillant
Montréal: 450 463-1710
- Centre de réadaptation Lethbridge-Layton-Mackay
Montréal: 514 488-5552
- Institut Nazareth et Louis-Braille – Point de service au 3800, Radisson
Montréal: 514 284-2214, ext. 3125

► 07 – Outaouais

- Centre intégré de santé et de services sociaux de l'Outaouais – Centre régional de réadaptation en déficience physique La RessourSe
Gatineau: 819 777-6261

► 08 – Abitibi-Témiscamingue

- Centre intégré de santé et de services sociaux de l'Abitibi-Témiscamingue – Centre de réadaptation
Rouyn-Noranda: 819 762-6592

► 09 – Côte-Nord

- Centre intégré de santé et de services sociaux de la Côte-Nord – Centre de protection et de réadaptation de la Côte-Nord
Baie-Comeau: 418 589-2038

► 11 – Gaspésie–Îles-de-la-Madeleine

- Centre intégré de santé et de services sociaux de la Gaspésie – Point de service Réadaptation de la Haute-Gaspésie
Sainte-Anne-des-Monts: 418 763-3325

► 12 – Chaudière-Appalaches

- Centre intégré de santé et de services sociaux de Chaudière-Appalaches – Programme Déficience physique
Charny: 418 380-2064

► 13 – Laval

- Institut Nazareth et Louis-Braille – Point de service au 3205, place Alton-Goldbloom
Laval: 450 688-9550

► 14 – Lanaudière

- Centre intégré de santé et de services sociaux de Lanaudière – Centre de réadaptation en déficience physique de Joliette
Joliette: 450 755-2741

► 15 – Laurentides

- Centre intégré de santé et de services sociaux des Laurentides – Centre de réadaptation en déficience physique de Saint-Jérôme
Saint-Jérôme: 450 432-7588

► 16 – Montérégie

- Institut Nazareth et Louis-Braille
Longueuil: 450 463-1710
- Institut Nazareth et Louis-Braille – Point de service au 978, boulevard du Séminaire Nord
Saint-Jean-sur-Richelieu: 450 358-2572