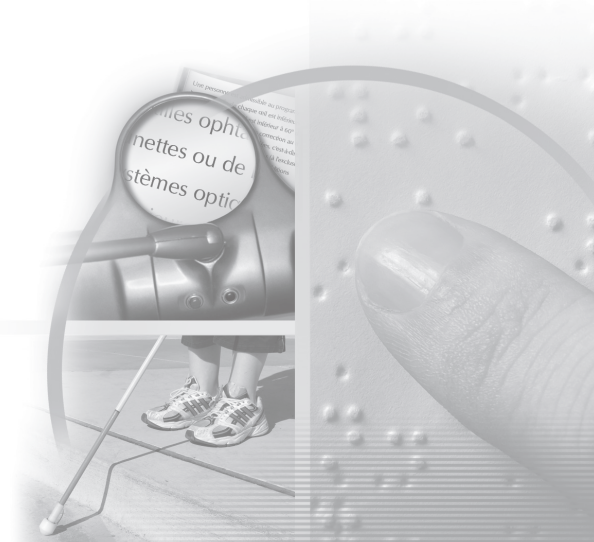


Visual Devices Program

The Visual Devices Program is intended for persons covered by the Québec Health Insurance Plan who have a visual impairment. These persons may have low vision or may be functionally blind.

Under the program, devices are loaned to these persons to assist them in their reading and writing activities and to help them orient themselves and move about, particularly within the context of learning activities, paid work or volunteer work.



If you are eligible for the program, devices such as print magnification equipment and voice systems, or systems to help you use Braille, may be loaned to you. In addition, you could receive a lump-sum payment for the care of a guide dog.

How to obtain visual devices

1. You must apply to one of the centres that have signed an agreement with RAMQ and that specialize in the rehabilitation of persons who have a visual impairment.
2. After evaluation of your impairment and your needs, visual devices will be loaned to you if you fulfill the program criteria.
3. You will then be offered training in the proper use of your visual devices.

Repair and replacement

The centre will provide you with a copy of the guide entitled *What You Need to Know About the Visual Aids Loaned to You*, which contains the necessary information concerning the repair and replacement of visual devices.

The content of that document is available in Braille, on CD-ROM, on RAMQ website and at the Audiothèque, which is a voice information service you can reach at 418 627-8882, 514 393-0103 or 1 877 393-0103.

The list of accredited facilities specializing in rehabilitation for persons with a visual impairment is available in the [Aid programs](#) section of our website.

FOR FURTHER INFORMATION

We invite you to consult our website.

www.ramq.gouv.qc.ca

You can also obtain information by telephone.

Québec: 418 646-4636

Montréal: 514 864-3411

Elsewhere in Québec: 1 800 561-9749

Our mailing address

Régie de l'assurance maladie du Québec
C. P. 6600, succ. Terminus
Québec (Québec) G1K 7T3

Our office hours

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.

Wednesday: 10:00 a.m. to 4:30 p.m.

Outside our office hours, the above telephone numbers give you access to an automated information system.

Direction des communications
December 2020