

# Program for Devices That Compensate for a Physical Deficiency

The Program for Devices That Compensate for a Physical Deficiency is intended for persons covered by the Québec Health Insurance Plan who have a motor deficiency.

For eligible persons, the program pays for the purchase, adjustment, repair and replacement of devices such as prosthetics, orthotics, ambulation and standing aids, wheelchairs and posture assists.

Please note that the program does not cover such items as orthotic shoes, cloth upright supports, elasticized socks, and orthotics worn only for the practice of a sport.



## How to benefit from the program

To obtain insured devices under the Régie's program, you must always present a prescription written by an authorized medical specialist and indicating your motor deficiency.

The prescription must also indicate your functional impairments, your need to obtain a device and, where applicable, recommendations on how to use the device.

## Please note...

When you benefit from the Program for Devices That Compensate for a Physical Deficiency, you **don't pay anything** for insured services.

The authorized facilities and laboratories that provide you with these services are paid by the Régie de l'assurance maladie du Québec.

## Where to obtain the devices you need

To be insured, the devices must be obtained from the assistive devices department of a public physical deficiency rehabilitation facility **authorized** by the Régie or from a private orthotics and prosthetics laboratory **authorized** by the Régie.

You may obtain a prosthetic, an orthotic or an ambulation aid from an authorized facility or laboratory.

For a wheelchair or a posture assist, you must go to a physical deficiency rehabilitation facility.

The list of authorized public facilities and the list of authorized private laboratories are available on our website:



[www.ramq.gouv.qc.ca](http://www.ramq.gouv.qc.ca) > Citizens > Aid programs  
> Devices that compensate for a physical deficiency  
> Useful links > [Authorized public facilities](#) or [List of authorized private laboratories](#)

A multidisciplinary team composed, for example, of a doctor, an occupational therapist, a physiotherapist and an orthotist/prosthetist, will meet with you, where necessary, to evaluate your needs and to determine such matters as the technical specifications of the device that is appropriate for you.

## Repair and replacement

Whether during or after the guarantee period, if you need to have your devices repaired or adjusted you must contact the authorized facility or laboratory that supplied them.

Remember that if your devices are used negligently or are lost, stolen or destroyed, the Régie does not pay the repair or replacement cost. As some of these risks may be covered by insurance, it is recommended that you check with your insurer.

## **FOR FURTHER INFORMATION**

We invite you to consult our website.

**[www.ramq.gouv.qc.ca](http://www.ramq.gouv.qc.ca)**

You can also obtain information by telephone.

In Québec: 418 646-4636

In Montréal: 514 864-3411

Elsewhere in Québec: 1 800 561-9749

### **Our mailing address**

Régie de l'assurance maladie du Québec

PO Box 6600

Québec (Québec) G1K 7T3

### **Our office hours**

Monday, Tuesday, Thursday and Friday: 8:30 a.m. to 4:30 p.m.

Wednesday: 10:00 a.m. to 4:30 p.m.

Outside our office hours, the above telephone numbers give you access to an automated information system.